



Date: August 19, 2016

Announcement #2016-27

Topic: FraudGuard User Access

## PBM Announcement

Source: PBM Operations

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In February we announced the Interthinx Fraud Guard Interface – Broker NMLS Validation process on the portal. We initiated this process to ensure our Brokers are properly registered with the NMLS.

By completing this required process for all broker submissions, a Fraud Guard Report (now through First American Mortgage Solutions) is initiated. Once a Fraud Guard report is run it is also available on the Fraud Guard Website. In order to control expenses and increase efficiencies this same report can be updated as part of the required underwriting pre-funding audit procedures (as an alternative to DataVerify).

- ✓ To access the Fraud Guard Report: Log-in Fraud Guard using the link below. Since the report has already been initiated – use the search tab to locate your file. Follow instructions located in the user guide to upload the DU loan data file and enter manual data entry.

<https://logins.interthinx.com/adfs/ls/?wa=wsignin1.0&wtrealm=https%3a%2f%2ffraudguard.interthinx.com%2ffraudguard%2f&wctx=rm%3d0%26id%3dpassive%26ru%3d%252fFraudguard%252fdefault.aspx&wct=2016-08-11T20%3a11%3a56Z>

In addition, 4506-T income verification services are available through First American Mortgage Solutions and can be ordered in Fraud Guard. Detailed instructions and a sample completed 4506-T form are attached.

Updated 4506-T and SSN Verification request forms with First American Solutions information are also attached.

We are working to ensure all underwriters have an active login to use on the Fraud Guard website. For technical or password assistance, please contact:

Customer support  
Toll-Free: 800.795.0391  
[mortgagesolutions.support@firstam.com](mailto:mortgagesolutions.support@firstam.com)

If you have any questions or would like to schedule training, please contract our account manager, Jim McCracken at (714) 943-9736 or Marci Slaten at extension 16141.